

WEDDING INSURANCE

Policy Wording



Cover-More Blue Insurance Services Limited is regulated by the Central Bank of Ireland

V: 04/23

SCHEDULE OF BENEFITS

This Schedule of Benefits applies per **Marrying Couple**: The below cover limits (sums insured) are the maximum **We** will pay per section when settling a claim. **Excesses**, where applicable, are deducted per claim, per section.

20 00	2 STAR		3 STAR		4 STAR		5 STAR		
	BENEFITS	EXCESS	BENEFITS	EXCESS		EXCESS	BENEFITS	EXCESS	
Section A Cancellation or Rearrangement	Up to €5,000 in respect of Cancellation or up to 75% of the original Wedding cost up to a maximum €3,750, in respect of rearrangement	€50	Up to €10,000 in respect of Cancellation or up to 75% of the original Wedding cost up to a maximum €7,500, in respect of rearrangement	€50	Up to €25,000 in respect of Cancellation or up to 75% of the original Wedding cost up to a maximum €18,750, in respect of rearrangement	€50	Up to €40,000 in respect of Cancellation or up to 75% of the original Wedding cost up to a maximum €30,000, in respect of rearrangement	€50	
Section B Ceremonial Attire	Up to €2,000	€50	Up to €5,000	€50	Up to €6,000	€50	Up to €10,000	€50	
Section C Wedding Gifts	Up to €2,000. Maximum of €250 for any one item and up to €250 for cash and vouchers	€50	Up to €5,000. Maximum of €250 for any one item and up to €250 for cash and vouchers	€50	Up to €6,000. Maximum of €250 for any one item and up to €500 for cash and vouchers	€50	Up to €10,000. Maximum of €250 for any one item and up to €1,000 for cash and vouchers	€50	
Section D Wedding Rings, Flowers, Attendants' Gifts and Your Wedding Cake	Up to €2,000	€50	Up to €4,000	€50	Up to €5,000	€50	Up to €10,000	€50	
Section E Wedding Cars and Wedding Transport	Up to €2,000	€50	Up to €5,000	€50	Up to €6,000	€50	Up to €10,000	€50	
Section F Photography and Video	Up to €2,000	€50	Up to €5,000	€50	Up to €6,000	€50	Up to €10,000	€50	
Section G Failure of Suppliers	Up to €1,000	N/A	Up to €1,000	N/A	Up to €2,000	N/A	Up to €2,000	N/A	
Section H Personal Liability	Up to €500,000	N/A	Up to €1,000,000	N/A	Up to €1,500,000	N/A	Up to €2,000,000	N/A	
OPTIONAL EXTRAS - Subject To You Paying An Additional Premium									
Section I Optional Marquee Extension	Up to €20,000	€100	Up to €20,000	€100	Up to €20,000	€100	Up to €20,000	€100	
Section J Optional Public Liability Extension - Wedding Party	N/A	N/A	Up to €1,000,000	N/A	Up to €1,500,000	N/A	Up to €2,000,000	N/A	
Optional Increased Limit - Section G Failure of Suppliers	N/A	N/A	N/A	N/A	N/A	N/A	Up to €3,000	N/A	

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YOUR WEDDING INSURANCE POLICY

This is **Your Wedding** insurance policy wording that confirms the cover, the conditions and the exclusions of **Your** insurance policy with **Us** and is the basis on which all claims will be processed and settled.

This insurance policy has been designed to insure events associated with **Your Wedding Ceremony** and **Your Wedding Reception**, taking place in **Ireland** or the **United Kingdom**.

This **Wedding** insurance policy is arranged by: Cover-More Blue Insurance Services Limited and underwritten by White Horse Insurance Ireland dac.

White Horse Insurance Ireland dac is registered in Ireland No. 306045.

White Horse Insurance Ireland dac's Registered Office is Rineanna House, Shannon Free Zone, Shannon, County Clare, Republic of **Ireland**. White Horse Insurance Ireland dac is regulated by the Central Bank of Ireland. This can be checked by visiting their website - www.centralbank.ie.

Cover-More Blue Insurance Services Limited Registered Office: Plaza 255 Blanchardstown Corporate Park 2, Blanchardstown, Dublin 15. Cover-More Blue Insurance Services Limited trading as Weddinginsurance.ie is regulated by the Central Bank of Ireland.

This Policy is valid only where the appropriate completed and numbered **Validation Certificate** has been attached by Weddinginsurance.ie and the appropriate premium has been paid.

DATA PROTECTION NOTICE OF COVER-MORE BLUE INSURANCE SERVICES LIMITED

Cover-More Blue Insurance Services Limited and its associated companies are committed to protecting **Your** privacy and personal information at all times and ensure that all personal data processed by in the course of administering **Your** policy is done so in compliance with the relevant data protection legislation.

To administer **Your** policy Cover-More Blue Insurance Services Limited will process and store information about **You** provided by **You**. This notice applies to anyone who is insured under this **Wedding** insurance policy and whose personal information may be processed for the provision of insurance and related services.

Personal information may be used by Cover-More Blue Insurance Services Limited for the purposes of arranging **Your** policy; including but not limited to customer service, analysis, complaints handling and the detection and prevention of crime. The information **You** have supplied will also be passed to the Underwriter for fulfilment of **Your** insurance contract and for claims purposes. Please refer to the Data Protection Notice contained further within the policy wording for further details on how the Underwriter processes **Your** data.

You have various rights in relation to personal information that is held by Cover-More Blue Insurance Services Limited, including the right to request access to Your personal information, the right to correct inaccurate personal information, or the right to request the deletion or suppression of personal information. Please note that some of the above rights are subject to limitations in order for Cover-More Blue Insurance Services Limited to comply with legal or regulatory obligations.

This notice explains certain aspects of how Cover-More Blue Insurance Services Limited use **Your** information and what rights **You** have in relation to **Your** personal information, however **You** can obtain more information about how Cover-More Blue Insurance Services Limited use **Your** data by reviewing the full privacy policy (https://www.blueinsurance.ie/PrivacyPolicy/IE/). **Your** data will be treated in accordance with their privacy policy.

Insurance Act 1936 (or future amendments thereto)

All monies which become or may become payable by the company under this policy shall in accordance with Section 93 of the Insurance Act 1936 be payable and paid in the Republic of Ireland.

Finance Act 1990 (or future amendments thereto)

The appropriate stamp duty has been or shall be paid in accordance with the provisions of Section 5 of the Stamp Duties Consolidation Act 1999.

DATA PROTECTION NOTICE OF WHITE HORSE INSURANCE IRELAND DAC

White Horse Insurance Ireland dac holds **Your** personal information in accordance with all applicable data protection laws.

To administer **Your** policy White Horse Insurance Ireland dac will collect and use information about **You** provided by **You** and Cover-More Blue Insurance Services Limited. This notice applies to anyone who is insured under this insurance policy and whose personal information may be processed for the provision of insurance and related services.

Personal information may be used by **Us** for the purposes of administering **Your** policy, including decision making on provision of insurance cover, underwriting, processing and claims handling. **We** may also use **Your** personal information for other related matters such as customer service, analysis, complaints handling and the detection and prevention of crime. The information **You** have supplied may be passed to other insurers and reinsurers for underwriting and claims purposes or to other third-party service providers used by **Us** in fulfilling **Your** insurance contract.

We may send Your personal information in confidence to other companies who provide services to Us for processing and storage. This may mean sending information to countries outside of the United Kingdom, European Union or European Economic Area that may not have the same levels of privacy legislation as in the United Kingdom, European Union or European Economic Area. When We do this, We will ensure that We transfer the data securely and accordingly to regulatory requirements.

You have various rights in relation to personal information that is held by Us, including the right to request access to Your personal information, the right to correct inaccurate personal information, or the right to request the deletion or suppression of personal information where this is not restricted by any conflicting legitimate interest.

This notice explains certain aspects of how **We** use **Your** information and what rights **You** have in relation to **Your** personal information, however **You** can obtain more information about how **We** use **Your** data by reviewing **Our** full privacy policy. **Our** privacy policy is available on **Our** website (www.whitehorseinsurance.eu).

Your data will be treated in accordance with **Our** privacy policy.

YOUR RESPONSIBILITIES

You must take care to:

 Supply accurate and complete answers to all the questions Weddinginsurance.ie may ask as part of Your

- application for cover under the policy and;
- Make sure that all information supplied as part of Your application for cover is true and correct and;
- Tell Weddinginsurance.ie of any changes to the answers You have given in Your application for cover as soon as possible

You must take reasonable care to provide information that is accurate and provide complete answers to the questions We or the administrator ask when You take out or make changes to Your policy. If any information You provide is not accurate and complete, this may mean Your policy is invalid and that it does not operate in the event of a claim or We may not pay any claim in full.

If **You** become aware that information **You** have given to Weddinginsurance.ie is inaccurate or has changed, **You** must inform them as soon as possible.

UNDERSTANDING YOUR INSURANCE POLICY

We want to ensure You understand Your Wedding insurance policy. We need to make You aware that the information You have provided to Weddinginsurance.ie forms the basis of Your insurance contract with Us.

The cover is set out below, with the details of what is and is not covered under each section. There are also General Conditions and General Exclusions towards the end of this document that apply to the whole policy. Claims and losses arising directly or indirectly from or related to **COVID-19**, unless specifically listed as covered by this policy under Section A: Part One – **Cancellation** are not covered. Likewise, claims and losses arising directly or indirectly from any government act, regulation or change of law are also excluded.

Your policy wording and Your Validation Certificate form the basis of Your Insurance policy, so please read them carefully to ensure that the cover is exactly what You need and keep them in a safe place. If there are any discrepancies, please notify Weddinginsurance.ie immediately as failure to do so could invalidate Your policy with Us. To help Us improve Our customer service, clarify information provided and to assist in detecting and preventing fraud, calls may be recorded.

GEOGRAPHICAL LIMITS

This insurance policy applies to **Your Wedding Ceremony** and **Your Wedding Reception** taking place in **Ireland** or the **United Kingdom**.

ELIGIBILITY CRITERIA

To be covered by this policy **You** must meet all the following eligibility criteria:

- Your booked Wedding Ceremony must create a contract of marriage (including Civil Partnership) that is legally enforceable in Ireland or the United Kingdom and;
- Both of the Marrying Couple must be residents of Ireland, have been living permanently in Ireland for at least six months prior to the purchase of this policy and be registered with a Medical Practitioner in Ireland and;
- Your Wedding Reception must occur within no more than 21 days of Your Wedding Ceremony taking place and;

- At the time of issue of this insurance You are not aware of any reason or circumstances which may influence Our opinion of You in accepting the risk and;
- No Wedding Ceremony or Wedding Reception shall be booked or undertaken against the advice of a qualified Medical Practitioner.

POLICY CANCELLATION

If **You** decide that for any reason, this insurance policy does not meet **Your** insurance needs then please return it to **Your** agent who issued **You** with this insurance policy within 14 days from the day of purchase or the day on which **You** receive **Your** insurance policy documentation, whichever is the later. On the condition that no claims have been made or are pending, **We** will then refund **Your** premium in full.

After 14 days from the day of purchase or the day on which **You** receive **Your** insurance policy documentation, whichever is the later, **You** may cancel the insurance cover at any time by informing **Your** agent however no refund of premium will be payable.

We may at any time cancel this insurance policy by giving 14 days' notice in writing where there is a valid reason for doing so. A cancellation letter will be sent to **You** at the address **You** have provided. Valid reasons may include but are not limited to:

- a) Where We reasonably suspect fraud.
- b) Non-payment of premium.
- c) Threatening and abusive behaviour.
- d) Non-compliance with the insurance policy terms and conditions.
- e) **You** have not taken reasonable care to provide complete and accurate answers to the questions **We** ask.

If We cancel this insurance policy and/or any additional covers You will receive a refund of any premiums You have paid for the cancelled cover, less a proportionate deduction for the time We have provided cover. Where Our investigations provide evidence of fraud or fraudulent misrepresentation, We may cancel the insurance policy immediately and backdate the cancellation to the date of the fraud or the date when You provided Your administrator/Your agent with incomplete or inaccurate information. This may result in Your insurance policy being cancelled from the date You originally took it out and We will be entitled to keep the premium.

If **Your** insurance policy is cancelled because of fraud or fraudulent misrepresentation, this may affect **Your** eligibility for insurance with **Us**, as well as with other insurers, in the future.

POLICY DEFINITIONS

The following words throughout this policy wording shall have the same meaning, unless specified and will appear in bold text for ease of identification:

Accident / Accidental

 means a sudden, unexpected, unusual, specific, violent, external event, which occurs at a single identifiable time and place and independently of all other causes, resulting directly, immediately and solely in physical **Bodily Injury** which results in a loss

Accommodation

- means the room only charge in a hotel or other similar boarding establishment.

Additional Costs

 means the difference between the original cost of Your Wedding Services Suppliers and/or Wedding Reception and the rearranged Wedding Services Suppliers and/or Wedding Reception.

Adverse Weather

 means weather conditions (flood, wind, rain or snow) are such that they cause major disruption to travel services, for example, rail, road or bus, that severely affects the ability of You, Your Attendants and/or Your Wedding Guests from attending Your Wedding.

Attendants

- means bridesmaid(s), best man or woman, groomsmen, usher(s), flower girl(s)/ page boy(s).

Bodily Injury

- means injury caused by external, violent and visible means.

Cancellation/Cancelled/Cancel

- means not going ahead with Your Wedding Ceremony or Wedding Reception before its commencement. A Wedding Ceremony and Wedding Reception is deemed by this pollicy to commence at the time it is due to start or when it has started, whichever is later. A Wedding Ceremony or Wedding Reception cannot be Cancelled once it has started.

Ceremonial Attire

 - means clothing and accessories of a formal nature (whether hired or owned) worn by the Marrying Couple and their parents at the Wedding.

Certified Antigen Test

 - means a rapid antigen test conducted by trained healthcare personnel or trained operators in a healthcare, medical or clinical company with test results issued on a certificate which includes Your personal details and test result. Certified Antigen Test excludes any home or self-administered COVID-19 rapid antigen test(s).

Claims Department

- means the claim handler appointed by **Us** who can be contacted by email: claims@white-horse.ie or by telephone on +353 1 533 7392.

Close Relative

- means **Your** spouse, partner, fiancé(e), parent, parent-in-law, step-parent, son, son-in-law, step-son, daughter, daughter-in-law, step-daughter, grandparent, grandson, granddaughter, brother, brother-in-law, step-brother, sister, sister-in-law or step-sister.

Complications of Pregnancy and Childbirth

- means toxemia, gestational hypertension, pre-eclampsia, ectopic pregnancy, hydatidiform mole (molar pregnancy), post-partum hemorrhage, retained placenta membrane, placental abruption, hyperemesis gravidarum, placenta praevia, per vaginal bleeding, miscarriage or threatened miscarriage, medically necessary emergency caesarean section, medical necessary termination and premature births. This definition is only applicable if the complication occurs more than 8 weeks (or 16 weeks in the case of a known multiple pregnancy) prior to the expected delivery date.

Consequential Loss

- means any indirect loss resulting from an insured loss unless specifically mentioned as covered under this policy (for example in the event of **Your Wedding** being rearranged to another date and **You** having to take unpaid leave on the rearranged date, any loss of earnings resulting would be an example of **Consequential Loss**).

COVID-19

 means COVID-19, coronavirus disease, severe acute respiratory syndrome coronavirus (SARSCOV- 2) or any mutation or variation of these.

COVID-19 Diagnosis

- means a positive PCR (Polymerase Chain Reaction) test result and / or a **Certified Antigen Test** with a positive result.

Essential Documents

 means the documentation required by the Relevant Authority to enable Your Wedding to take place as booked shall include, but not be limited to, visas, birth certificates, travel tickets, church documents and/or forms and passports.

Excess/Excesses

- means the first amount of a claim that **You** need to pay, per claim and per section of cover claimed against.

Home

- means Your permanent residential address in Ireland.

Incident

- means an event which may give rise to a claim under this insurance policy.

Ireland

- means the Republic of Ireland.

Irrecoverable

- means **We** will only cover costs which **You** have not already recovered and which **You** are not entitled to recover from another third party.

Marquee

- means the hired Marquee, tent, gazebo or other summer house arrangement, hired or leased by You solely for the purpose of Your Wedding Ceremony and/or Wedding Reception and for which You are responsible.

Marrying Couple(s)

- means two people entering into a contract of marriage (including Civil Partnership) which is legally enforceable in **Ireland** or the **United Kingdom**.

Medical Condition

 means any Serious Illness or Bodily Injury that, at the time the insurance is purchased, has resulted in a terminal prognosis or that was awaiting treatment or investigation in a hospital or awaiting the results of tests and/or medical investigations.

Medical Practitioner

- means a registered practicing member of the medical profession who is not related to **You**.

Non Appearance

- means failure of a Wedding Services Supplier to appear or be present on the day of the Wedding Ceremony and/ or Wedding Reception. For the avoidance of doubt this does not apply where the Wedding Services Supplier has provided notice of cancellation or advanced warning that they are unable to provided services for or at the Wedding Ceremony and/or Wedding Reception.

Period of Insurance

- means the dates on **Your Validation Certificate** and any time periods that are specifically referenced in a cover section

under this insurance policy.

Redundancy/Redundant

- means becoming unemployed under the legislation of Ireland. Notice of Redundancy must have been given and the affected person must be receiving payment under the appropriate and current Redundancy payments legislation. The following are not included in this definition:
- any employment which has not been continuous with the same employer for at least two years;
- · any employment which is not permanent;
- any employment which is on a short-term fixed contract;
- any instance where You had reason to believe that You would be made Redundant at the time You purchased this insurance policy.

Relevant Authority

- means a **Relevant Authority** that can be defined as any authority that has the legal power to close **Your** venue due to a specific issue identified at that venue (for example, Fire Brigade, Police, Local Health Authority). Please note this does not extend to mass venue closures arising from any government act, regulation or change of law and that are enforced.

Serious Illness

- means any infection or **Bodily Injury** which is unexpectedly contracted by **You** prior to **Your Wedding**.

Terrorism

 means any direct or indirect consequence of terrorism as defined by the Criminal Justice (Terrorism Offences) Act 2005 and any amending or substituting legislation.

Theft / Stolen

- means the unauthorised taking of good(s) or item(s) by another person with the intention of permanently depriving **You** of it.

Unattended

- means when $\bf You$ cannot see or are not close enough to something to prevent it from being damaged or $\bf Stolen$.

Unavoidable

 ${\mbox{-}}$ means having no reasonable alternative and is not able to be avoided or prevented.

United Kingdom

- means England, Scotland, Wales, Northern Ireland, Isle of Man and the Channel Islands.

Validation Certificate

 - means the separate document issued to You that sets out the cover level You have purchased as well as Your unique policy number.

Wedding/Weddings/Wedding Ceremony

 means a ceremony which creates a contract of marriage (including Civil Partnership) which is legally enforceable in Ireland or the United Kingdom. This policy covers one Wedding Ceremony only.

Wedding Cars/Wedding Transport

- means the car(s) or other **Wedding Transport** not including common carriers (for example taxis, bus or rail services, aircraft or sea-going vessels) intended to get **You** and/or **Your** parents or step-parents (including guardians or foster parents) and/or the **Attendants** to **Your Wedding** on **Your Wedding Date**.

Wedding Date

- means the day(s) specified on Your Validation Certificate when Your Wedding Ceremony and Wedding Reception are booked to take place. This policy covers one Wedding Ceremony and one Wedding Reception only.

Wedding Gifts

- means gifts for the Marrying Couple presented for the purposes of celebrating Your Wedding Ceremony.

Wedding Guests

 means persons who You have formally invited to attend Your Wedding Ceremony and/or Wedding Reception. This definition excludes any person who is a Wedding Services Supplier(s).

Wedding Reception

- means the social gathering, including but not limited to, room hire and catering, following within no more than 21 days of **Your Wedding Ceremony**. This policy covers one **Wedding Reception** only.

Wedding Rings

 means the ring(s) exchanged by the Marrying Couple at their Wedding. Please note this definition does not extend to insure any other rings (for example engagement or eternity rings).

Wedding Services Suppliers

means the services traditional to the celebration of a **Wedding**, including, but not limited to, professional photography and/or professional video operation, floral arrangements, hired cars or other **Wedding Transport** and **Wedding Guest Accommodation**.

We/Our/Us

- means White Horse Insurance Ireland dac.

You/Your

- means the Marrying Couple named in the Validation Certificate.

YOUR WEDDING INSURANCE COVER

In return for accepting **Your** premium **We** will, in the event of a specified event or events happening within **Your Period of Insurance**, provide insurance protection to **You** in accordance with the operative sections of **Your Validation Certificate**. as follows:

SECTION A: PART ONE – CANCELLATION

This insurance policy provides cover for **Cancellation** for specific reasons only. Please note that even if **You** claim for a reason that is unforeseen or out of **Your** control, there is no cover under this insurance policy unless the reason is listed under the "What **You** Are Covered For" section below.

Cover under this section commences from the date the premium is paid by **You** and applies until completion of **Wedding Ceremony** and **Wedding Reception** or a claim being made under this section of the policy, whichever occurs first.

What You Are Covered For:

We will pay up to the amount shown in the Schedule of Benefits in total for any Irrecoverable expenses You have paid for or which You have to pay for, under contract or subsequent

agreement for the services of any Wedding Services Supplier not used as a direct result of the Unavoidable Cancellation by You of Your Wedding Ceremony or Wedding Reception caused by any of the following reasons:

- The booked venue for Your Wedding Ceremony or Wedding Reception being unable to hold Your Wedding Ceremony and/or Wedding Reception due to:
 - a) damage to Your booked venue caused by fire or;
 - b) damage to **Your** booked venue caused by **Adverse Weather** or:
 - c) murder, death, or suicide at Your booked venue or;
 - d) an act of **Terrorism** at **Your** booked venue.
- Either of the Marrying Couple suffering from a Serious Illness or Bodily Injury that is confirmed by Your Medical Practitioner which would make having or continuing with Your Wedding Ceremony and/or Wedding Reception inappropriate on medical grounds.
- 3. A Close Relative suffering a Serious Illness or Bodily Injury within 3 months of the arranged Wedding Date or Your Wedding Reception, that is confirmed by their Medical Practitioner which would make having or continuing with Your Wedding Ceremony and/or Wedding Reception inappropriate on medical grounds.
- The death of either of the Marrying Couple.
- The death of a Close Relative that occurs within 3 months of Your Wedding Date.
- A Complication of Pregnancy and Childbirth of the Marrying Couple or a Close Relative.
- The total Non Appearance of any booked and paid for professional Wedding Services Supplier which would make having or continuing with Your Wedding Ceremony or Wedding Reception impossible.
- Your Redundancy where notice is received at least 16
 weeks after the date of purchase of this insurance policy
 and which qualifies You for payment under Redundancy
 legislation.
- Your unforeseen posting overseas as a member of the armed forces within 3 months of Your Wedding Date.
- Your Unavoidable and necessary duty for the Ambulance Service, Coastguard, Fire Brigade or Police Personnel which occurs within 3 months of Your Wedding Ceremony.
- 11. The **Non Appearance** of the intended officiating minister or registrar and no substitute can be obtained.
- Your inability or that of at least 50% of Your Wedding Guests to reach Your Wedding Ceremony or Wedding Reception venue due to Adverse Weather conditions.
- 13. One or both of the Marrying Couple (and/or the Marrying Couples (step) parent(s), grandparent(s), (step) children, grandchildren or siblings) are required to legally isolate due to government law or regulation following a positive Covid-19 Diagnosis which prevents their participation and/or attendance as planned in the Wedding Ceremony and/or Wedding Reception.
- 14. Death or serious illness of one or both of the Marrying Couple (and/or the Marrying Couples (step) parent(s), grandparent(s), (step) children, grandchildren or siblings) following a positive Covid-19 Diagnosis which means they are unable to participate and/or attend as planned in the Wedding Ceremony and/or Wedding Reception.

Special claims conditions applicable to Section A, Part One - Cancellation:

In the event of a valid claim for a **COVID-19 Diagnosis**, **We** will require (at **Your** own expense) the following evidence where applicable:

- A copy of the positive test result(s) confirming a COVID-19 Diagnosis.
- Any other official document or medical report confirming a COVID-19 Diagnosis which leads to Your self-isolation, or the need to Cancel Your Wedding Ceremony and / or Wedding Reception.

What You Are Not Covered For:

- Any claims for COVID-19 where a positive result from a PCR test or a Certified Antigen Test has not been received.
- Any claims for COVID-19 using any home or selfadministered COVID rapid antigen test(s) or lateral flow test(s).
- Any claims for COVID-19 where the person infected is not fully vaccinated, the recommended vaccination(s) were not taken and / or the vaccination schedule not completed. Consideration will be given where the person infected was medically unable to have the vaccination, and this is shown in their medical records.
- 4. The Excess of €50.
- Losses arising directly or indirectly from COVID-19 unless specifically listed as covered by this policy.
- 6. Losses recoverable from any other sources.
- 7. Any claim arising directly or indirectly from:
 - a) government regulation, government act, change of law or general government guidance and advice;
 - b) Your unemployment other than by Redundancy where notice is received at least 16 weeks after the date of purchase of this insurance policy, and which qualifies You for payment under Redundancy legislation;
 - c) a worsening of **Your** financial circumstances (excluding **Redundancy**);
 - d) Wedding arrangements not honored by Your employer, unless otherwise stated;
 - e) Your disinclination to go through with the marriage as agreed;
 - f) Your failure to comply with any legal requirements or to obtain any relevant Essential Document(s);
 - g) Your failure to notify the provider of any goods or service immediately if it is found necessary to Cancel Your Wedding Ceremony or Wedding Reception;
 - h) any loss occurring as the result of **Your Wedding Services Supplier** becoming bankrupt,
 put into liquidation, ceasing to trade or going into
 administration;
 - any loss resulting from Your Wedding Services Supplier not performing their contractual obligations unless caused by bankruptcy, liquidation, cessation of trading or insolvency due to financial failure.
- 8. Travel costs of any kind except those covered under Section E **Wedding Cars** & **Wedding Transport**.
- Accommodation costs for stays longer than three nights and relating to anyone other than the Marrying Couple, their parents or step-parents (including guardians or foster parents) or Attendants.
- Normal pregnancy, without any accompanying Complication of Pregnancy and Childbirth where the expected date of delivery is at least five months after Your Wedding Date.
- Any claim caused by Adverse Weather where there were warnings of Adverse Weather in the public domain at the time of purchasing this insurance policy.
- 12. Any claim resulting from the death of a **Close Relative**

- that occurs more than 3 months before **Your Wedding Date**.
- 13. Any claim arising from any illness or Medical Condition of You or a Close Relative that was first reported, under investigation and/or diagnosed within 30 days after the date of purchase of this insurance policy.
- 14. Any claim where the Medical Condition does not materially affect the day-to-day activities of the person suffering it or where the effects of sickness or Bodily Injury are mainly cosmetic and do not materially affect Your ability to go through with Your Wedding Ceremony and/or attend Your Wedding Reception.
- 15. Any claim for **Ceremonial Attire** unless it is due to the death of either of the **Marrying Couple**.
- Any claim for items that can be used even though Your Wedding has been Cancelled.
- 17. Any claim for Wedding Rings.
- 18. Any claim for the costs of personalised items that have been engraved.
- Any claim for items not listed under the What You Are Covered For section under Part One – Cancellation.
- 20. Anything mentioned in the general exclusions section.

SECTION A: PART TWO – REARRANGEMENT

This insurance policy provides cover for rearrangement for specific reasons only. Please note that even if **You** claim for a reason that is unforeseen or out of **Your** control, there is no cover under this insurance policy unless the reason is listed under the "What **You** Are Covered For" section below.

IMPORTANT NOTICE

You must contact Our Claims Department before You incur any Additional Costs to rearrange Your Wedding. Cover under this section commences from the date the premium is paid and expires upon completion of Your rearranged Wedding.

What You Are Covered For:

We will pay up to the amount shown in the Schedule of Benefits to reimburse reasonable Additional Costs incurred in rearranging Your Wedding Ceremony and/or Wedding Reception to a similar standard of Your original budget for any of the following reasons:

- The booked venue for Your Wedding Ceremony or Wedding Reception being unable to hold Your Wedding Ceremony and/or Wedding Reception due to:
 - a) damage to Your booked venue caused by fire or;
 - b) damage to **Your** booked venue caused by **Adverse Weather** or;
 - c) murder, death, or suicide at **Your** booked venue or;
 - d) an act of **Terrorism** at **Your** booked venue.
- Either of the Marrying Couple suffering from a Serious Illness or Bodily Injury that is confirmed by Your Medical Practitioner which would make having or continuing with Your Wedding Ceremony and/or Wedding Reception inappropriate on medical grounds.
- A Close Relative suffering a Serious Illness or Bodily Injury within 3 months of the arranged Wedding Date or Your Wedding Reception, that is confirmed by their Medical Practitioner which would make having or continuing with Your Wedding Ceremony and/or Wedding Reception inappropriate on medical grounds.
- The death of a Close Relative that occurs within 3 months of Your Wedding Date.

- A Complication of Pregnancy and Childbirth of the Marrying Couple or a Close Relative.
- The total Non Appearance of any booked and paid for professional Wedding Services Supplier which would make having or continuing with Your Wedding Ceremony or Wedding Reception impossible.
- Your Redundancy where notice is received at least 16 weeks after the date of purchase of this insurance policy and which qualifies You for payment under Redundancy legislation.
- 8. **Your** unforeseen posting overseas as a member of the armed forces within 3 months of **Your Wedding Date**.
- Your Unavoidable and necessary duty for the Ambulance Service, Coastguard, Fire Brigade or Police Personnel which occurs within 3 months of Your Wedding Ceremony.
- The Non Appearance of the intended officiating minister or registrar and no substitute can be obtained.
- 11. Your inability or that of at least 50% of Your Wedding Guests to reach Your Wedding Ceremony or Wedding Reception venue due to Adverse Weather conditions.

What You Are Not Covered For:

- 1. The Excess of €50.
- Losses arising directly or indirectly from COVID-19 unless specifically listed as covered by this policy.
- 3. Losses recoverable from any other sources.
- 4. Any claim arising directly or indirectly from:
 - a) government regulation, government act, change of law or general government guidance and advice;
 - b) **Your** unemployment other than by **Redundancy** where notice is received at least 16 weeks after the date of purchase of this insurance policy, and which qualifies **You** for payment under **Redundancy** legislation;
 - a worsening of **Your** financial circumstances (excluding **Redundancy**);
 - d) Wedding arrangements not honored by Your employer, unless otherwise stated;
 - e) Your disinclination to go through with the marriage as agreed;
 - f) Your failure to comply with any legal requirements or to obtain any relevant Essential Document(s);
 - g) Your failure to notify the provider of any goods or service immediately if it is found necessary to Cancel Your Wedding Ceremony or Wedding Reception;
 - h) any loss occurring as the result of **Your Wedding Services Supplier** becoming bankrupt, put into liquidation, ceasing to trade or going into administration;
 - any loss resulting from Your Wedding Services Supplier not performing their contractual obligations unless caused by bankruptcy, liquidation, cessation of trading or insolvency due to financial failure.
- Travel costs of any kind except those covered under Section E – Wedding Cars & Wedding Transport.
- Accommodation costs for stays longer than three nights and relating to anyone other than the Marrying Couple, their parents or step-parents (including guardians or foster parents) or Attendants.
- Normal pregnancy, without any accompanying Complication of Pregnancy and Childbirth where the expected date of delivery is at least five months after Your Wedding Date.
- 8. Any claim caused by **Adverse Weather** where there were warnings of **Adverse Weather** in the public domain at the time of purchasing this insurance policy.

- Any claim resulting from the death of a Close Relative that occurs more than 3 months before Your Wedding Date
- 10. Any claim arising from any illness or Medical Condition of You or a Close Relative that was first reported, under investigation and/or diagnosed within 30 days after the date of purchase of this insurance policy.
- 11. Any claim where the Medical Condition does not materially affect the day-to-day activities of the person suffering it or where the effects of sickness or Bodily Injury are mainly cosmetic and do not materially affect Your ability to go through with Your Wedding Ceremony and/or attend Your Wedding Reception.
- Any claim for items that can be used even though Your Wedding has been rearranged.
- Any claim for Wedding Rings.
- 14. Any claim for the costs of personalised items that have been engraved.
- Any claim for items not listed under the What You Are Covered For section under Part Two – Rearrangement.
- 16. Anything mentioned in the general exclusions section.

SECTION B - CEREMONIAL ATTIRE

IMPORTANT NOTICE

An amount will be deducted in respect of owned or hired attire to reflect previous wear and tear. Where necessary, **We** may replace any item(s) that are **Stolen** or damaged.

What You Are Covered For:

We will pay up to the amount detailed in the Schedule of Benefits for:

- Theft of or damage to Ceremonial Attire whilst in Your possession or that of a Close Relative within 3 months prior to and for the duration of Your Wedding Ceremony and the taking of the photographs within 12 hours of Your Wedding Ceremony by the professional photographer only.
- Theft of or damage to hired Ceremonial Attire within 48 hours prior to and for the duration of Your Wedding Ceremony and the taking of photographs within 12 hours of Your Wedding Ceremony by the professional photographer only. This cover shall apply for up to 48 hours after the commencement of Your Wedding Ceremony.

What You Are Not Covered For:

- The Excess of €50.
- 2. Losses recoverable from any other sources.
- Any loss (other than by damage) not reported to the police within 24 hours of discovery and You obtain a police report or crime reference number.
- Damage by Theft or attempted Theft of any Ceremonial attire left in any Unattended vehicle, unless the property is left in the locked boot or locked glove compartment of a motor vehicle, concealed from view and there is evidence of violent, visible and forcible entry or exit.
- Any damage occurring after Your Wedding Ceremony or for the period of 6 hours thereafter (for example, at Your Wedding Reception), unless it is to hired Ceremonial Attire
- 6. Any **Theft** occurring at **Your Wedding Reception**.
- Any loss, Theft or damage to Ceremonial Attire where original purchase receipts and/or invoices cannot be provided.
- 8. Anything mentioned in the general exclusions section.

SECTION C - WEDDING GIFTS

IMPORTANT NOTICE

Cover starts 7 days prior to **Your Wedding Ceremony** and ends 24 hours after that date. If **Your Wedding Reception** does not take place on **Your Wedding Ceremony** date, this cover section will extend to insure **Wedding Gifts** on the single date of **Your Wedding Reception**.

What You Are Covered For:

We will pay up to the amount stated in the Schedule of Benefits (subject to a maximum payment of €250 for any one item and a maximum payment for cash and vouchers) for Accident, fire or Theft of or damage to Wedding Gifts while being stored by You or Your Close Relative. This cover also applies whilst Wedding Gifts are on display at Your Wedding Reception.

What You Are Not Covered For:

- 1. The Excess of €50.
- 2. Losses recoverable from any other source.
- Any loss by **Theft** or criminal damage not reported to the police within 24 hours of discovery, and **You** obtain a police report or crime reference number.
- 4. Damage by Theft or attempted Theft of any Wedding Gifts left in any Unattended vehicle, unless the property is left in the locked boot or locked glove compartment of a motor vehicle, concealed from view and there is evidence of violent, visible and forcible entry or exit and You obtain a police report or crime reference number.
- Damage by Theft or attempted Theft of any Wedding Gifts left in the Home or Wedding Ceremony venue or Wedding Reception venue, unless there is evidence of violent, visible and forcible entry or exit.
- Cash gifts or voucher gifts on display at Your Wedding Reception.
- 7. Anything mentioned in the general exclusions section.

SECTION D - WEDDING RING(S), FLOWERS, ATTENDANTS' GIFTS AND YOUR WEDDING CAKE

IMPORTANT NOTICE

Cover applies for **Wedding Rings**, 7 days prior to **Your Wedding Ceremony** date and ends 24 hours after it or a claim being made under this Section of the insurance policy, whichever occurs first.

Cover applies for gifts for Attendants, flowers and Your Wedding cake, 36 hours prior to Your Wedding Ceremony date and ends 24 hours after it, or if a claim being made under this Section of the insurance policy, whichever occurs first. If Your Wedding Reception does not take place on Your Wedding Ceremony date, this cover section is automatically extended to insure Your Wedding cake on the date of Your Wedding Reception.

What You Are Covered For:

We will pay up to the amount stated in the Schedule of Benefits for Theft or damage to Wedding Rings, Wedding cake, Wedding flowers and gifts for Attendants which occurs during the times specified above, within the Important Notice section.

What You Are Not Covered For:

- 1. The Excess of €50.
- 2. Losses recoverable from any other source.
- 3. Theft of Wedding Ring(s), flowers and gifts for

- **Attendants** unless such items were removed by visible and forcible means.
- Any loss by **Theft** or criminal damage not reported to the police within 24 hours of discovery and **You** obtain a police report or crime reference number.
- Claims for loss of or damage to floral arrangements, or to **Your Wedding** cake, that may effectively be claimed under Section A of this insurance policy.
- Any claim arising directly or indirectly from or damage by **Theft** or attempted **Theft** of any items left in any **Unattended** motor vehicle, unless the property is left locked in the boot or glove compartment, concealed from view, and there is evidence of forced entry or exit.
- 7. Any loss, **Theft** or damage where original purchase receipts and/or invoices cannot be provided.
- Theft of Wedding Ring(s), and gifts for Attendants unless such items were securely stored and removed by visible and forced means.
- Your dissatisfaction with the gifts for Attendants, Wedding flowers or Your Wedding cake.
- 10. Anything mentioned in the general exclusions section.

SECTION E – WEDDING CARS AND WEDDING TRANSPORT

IMPORTANT NOTICE

Cover under this Section commences from the date the premium is paid and applies until completion of **Your Wedding Ceremony** or a claim being made under this Section of the insurance policy, whichever occurs first.

What You Are Covered For:

We will pay up to the amount stated in the Schedule of Benefits for **Additional Costs** incurred as the result of:

- The Non Appearance of the private hire firm's vehicle or person with whom Your Wedding Transport arrangements have been made, or;
- The mechanical breakdown of the private hire firm's vehicle.

What You Are Not Covered For:

- The Excess of €50.
- 2. Losses recoverable from any other source.
- 3. Losses which may effectively be claimed under Section A of this insurance policy.
- 4. Losses resulting from any arrangement(s) made without a written contract.
- Any costs which would have been incurred had the original supplier not failed to meet their contractual obligations.
- 6. The financial failure of **Your** private hire firm.
- 7. Anything mentioned in the general exclusions section.

SECTION F – PHOTOGRAPHY AND VIDEO

IMPORTANT NOTICE

Cover under this section starts from the date the premium is paid by **You** and is in force until delivery of **Your Wedding** photographs or video, providing this date does not exceed 3 months after the latest date of either **Your Wedding Ceremony** or **Your Wedding Reception**.

If You make plans to take photographs of You cutting Your Wedding cake, We will pay up to the amount stated in the Schedule of Benefits, to allow You to arrange an alternative photographic session if damage to Your Wedding cake

occurs within 48 hours before the conclusion of **Your Wedding Reception**.

What You Are Covered For:

We will pay up to the amount stated in the Schedule of Benefits for the following expenses reasonably and necessarily incurred to take or re-take **Wedding** photographs or videos:

- a) additional photography/videography fees and/or;
- b) re-hiring Ceremonial Attire and/or;
- c) hair, make-up and/or stylists fees, and/or;
- d) fees for the re-hiring of the venue in order to re-use it as a location for the taking of photographs;

caused as a direct result of:

- The Non Appearance at Your Wedding Ceremony or Wedding Reception of the professional photographer or professional video operator contracted for Your Wedding or
- Loss or Theft of or damage to the medium (or media) upon which the photographic images or video are stored by the professional photographer or professional video operator You contracted with for Your Wedding, before copies have been made; or
- The non-delivery of any photographs or videos resulting from a technical fault or negligent act by the professional photographer or professional video operator contracted for Your Wedding.

What You Are Not Covered For:

- The Excess of €50.
- 2. Losses recoverable from any other source.
- Any costs which would have been incurred had the original supplier not failed to meet their contractual obligations.
- Losses that are covered under section A of this insurance policy.
- Any loss by **Theft** or criminal damage occurring while the films, negatives or digital media are in **Your** custody or control not reported to the police within 24 hours of discovery and **You** obtaining a police report or crime reference number.
- Any claim arising directly or indirectly from damage by **Theft** or attempted **Theft** of any items left in any **Unattended** motor vehicle owned by **You**, unless the property is left locked in the boot or glove compartment, concealed from view, and there is evidence of forced entry or exit.
- 7. Losses resulting from any arrangement(s) made without a written contract.
- 8. **Your** dissatisfaction with the original **Wedding** photographs or **Wedding** video.
- Any loss, Theft or damage where original purchase receipts and / or invoices cannot be provided.
- 10. The financial failure of any **Wedding Services Supplier**.
- 11. Anything mentioned in the general exclusions section.

SECTION G - FAILURE OF SUPPLIERS

What You Are Covered For:

Following the bankruptcy, liquidation, cessation of trading or insolvency due to the financial failure of any **Wedding Services Supplier** contracted and paid for by **You**, **We** will pay up to the amount stated in the Schedule of Benefits for the **Irrecoverable** payments and deposits paid to that **Wedding Services Supplier**.

What You Are Not Covered For:

- Losses recoverable from any other sources.
- Losses that are covered under section E of this insurance policy.
- 3. Losses of payments and deposits paid more than 60 days before the purchase of this insurance policy.
- 4. Any costs where no written contractual agreement exists between **You** and **Your Wedding Services Supplier**.
- Anyloss occurring as the result of Your Wedding Services Supplier becoming bankrupt, put into liquidation or ceasing to trade due to financial failure within 90 days of the purchase of this insurance policy.
- 6. Any claim resulting from Your Wedding Services Supplier becoming bankrupt, put into liquidation or ceasing to trade where, at the time of purchase of this insurance policy, it was already under administration, a voluntary scheme of arrangement or subject to a winding-up petition.
- Any loss resulting from Your Wedding Services Supplier not performing their contractual obligations unless caused by bankruptcy, liquidation, cessation of trading or insolvency due to financial failure.
- 8. Any claim arising directly or indirectly from:
 - a) The financial failure of a **Wedding Gifts** supplier or any supplier not contracted by and pre-paid by **You** or;
 - b) Any **Additional Costs** arising from additional amounts paid in advance to secure a discount.
- The financial failure of a professional Wedding planner (except for the costs that You were directly contracted to pay the professional Wedding planner for their services).
- 10. Anything mentioned in the general exclusions section.

SECTION H - PERSONAL LIABILITY

IMPORTANT NOTICE

Cover under this section applies to the Marrying Couple only. This section does not provide an indemnity in respect of liabilities arising from the actions of anyone other than the Marrying Couple and cover applies at Your Wedding Ceremony and for the duration of Your Wedding Reception only.

What You Are Covered For:

We will pay You or on Your behalf, up to the amount specified in the Schedule of Benefits for any claim or series of claims made against You in respect of Your legal liability arising from accidental injury to third parties or the accidental loss of or damage to third party property directly related to Your Wedding Ceremony or Wedding Reception.

In the event of **Your** death, **We** will, in respect of the liability incurred by **You**, engage with **Your** personal representatives provided that they act as though they were **You** and observe the terms of this insurance policy.

What You Are Not Covered For:

- Losses recoverable from any other source.
- 2. Any claim arising directly or indirectly from:
 - a) death or injury to **Your** employees, **Your Close Relatives** or **Wedding Guests**;
 - b) loss of or damage to property that is owned by You or under Your control or that of Your Close Relatives or employees.
- 3. Your profession, business, or employment.
- Any fines or damages which have been awarded to punish the person responsible rather than to compensate the affected individual for any losses.

- 5. **You** owning or using any:
 - a) animal (other than Your domestic pets)
 - b) firearm(s)
 - c) fireworks or other pyrotechnic devices or effects
 - d) mechanically propelled or towed vehicles
 - e) vessels (other than manually propelled watercraft).
- Your own deliberate, willful, criminal or malicious actions or failure to act when You should have.
- Additional liability assumed by You by agreement in a hiring or booking contract.
- 8. Any costs not authorised in advance by Us.
- 9. Liability insured under another insurance policy.
- Liability incurred by You for an Incident that did not occur on the day of Your Wedding Ceremony or Wedding Reception.
- Liability for fines, penalties, liquidated damages or punitive, exemplary, aggravated or multiplied damages.
- 12. Loss of or damage to any goods or other property sold, supplied, delivered, installed or erected by **You** and all costs of or arising from the need of making good, removal, repair, rectification, replacement or recall of:
 - a) any such good or property and/or
 - b) any defective work executed by You.
- 13. Loss or damage to flooring caused by footwear of any kind.
- Any loss arising from ownership or use of bouncy castles or other inflatables.
- A Wedding Ceremony or Wedding Reception taking place outside Ireland or the United Kingdom.
- 16. Liability arising from the actions of others.
- Any liability arising out of the Road Traffic Act or its equivalent.
- Liability arising from the ownership or occupation of land or buildings liability arising from any criminal proceedings.
- Liability arising from loss or damage to property hired/ rented by You or a Close Relative occurring where Your Wedding Ceremony and/or Wedding Reception is at Your Home or Close Relative's residential address.
- 20. Anything mentioned in the general exclusions section.

SECTION I – OPTIONAL MARQUEE EXTENSION

IMPORTANT NOTICE

This section of cover only applies where the appropriate premium has been paid and is shown on **Your Validation Certificate**. If at the time of the **Theft** or damage the sum insured is less than the full cost of replacing or repairing the **Marquee**, **We** will reduce the amount **We** pay for any claim by the full cost of reinstating the **Marquee**.

What You Are Covered For:

We will pay You up to the amount detailed in the Schedule of Benefits in the event of Theft of or damage by any cause not specifically excluded to any Marquee occurring during the period of hire (this period of hire must not exceed a maximum of 4 days).

Buying this additional cover extends the cover under Section A, Part One - Cancellation, where the Cancellation of Your Wedding is the direct result of the Theft of or severe damage to the Marquee.

What You Are Not Covered For:

The Excess of €100.

- Losses recoverable from any other source.
- 3. Any **Consequential Loss** of any kind or description.
- 4. Any claim arising directly or indirectly from:
 - a) erecting and/or dismantling of any hired equipment
 - b) audio/visual entertainment equipment unless specifically mentioned
 - c) loss or damage suffered by You as a result of being deceived into knowingly parting with property
 - d) damage to flooring caused by footwear
 - e) Theft from Unattended venues
 - f) government regulation or act
- Theft or attempted Theft unless involving forcible or violent entry or exit to or exit from the locked premises.
- Damage by **Theft** or attempted **Theft** of any items left in any **Unattended** motor vehicle, unless the property is left locked in the boot or glove compartment, concealed from view, and there is evidence of forced entry or exit.
- 7. Anything mentioned in the general exclusions section.

SECTION J - OPTIONAL PUBLIC LIABILITY EXTENSION - WEDDING PARTY

IMPORTANT NOTICE

This section of cover only applies where the appropriate premium has been paid and is shown on **Your Validation Certificate**. Cover applies at **Your Wedding Ceremony** and for the duration of **Your Wedding Reception** only.

What You Are Covered For:

We will indemnify You, up to the amount specified in the Schedule of Benefits for the legal liability of any persons invited to Your Wedding Ceremony or Wedding Reception by You, arising from accidental injury to third parties or accidental loss or damage to third party property. The sum insured applies as a limit to all claims made against all Wedding Guests in total, not for each Wedding Guest. Cover applies at Your Wedding Ceremony and for the duration of Your Wedding Reception only.

What You Are Not Covered For:

- 1. Losses recoverable from any other source.
- 2. Liability insured under another insurance policy.
- Liability arising from loss or damage to property hired/ rented by You or a Close Relative occurring where Your Wedding Ceremony and/or Wedding Reception is at Your Home or Close Relative's residential address.
- 4. Liability resulting from the ownership or occupation of land or buildings.
- Death or Bodily Injury to Your employees, Your Close Relatives or Wedding Guests.
- Liability incurred by You for an Incident that did not occur on the day of Your Wedding Ceremony or Wedding Reception.
- Loss of or damage to property that is owned by You or under Your control or that of Your Close Relatives or employees.
- 8. The carrying on of any profession, business or employment or employer's liability.
- Employers' liability, contractual liability or liability to Your Close Relatives.
- Liability arising from animals belonging to You or in Your care, custody or control.
- Any claim arising directly or indirectly from You or Your Wedding Guests owning or using any:
 - a) animal (other than **your** domestic pets),

- b) mechanically propelled or towed vehicles,
- c) the use or possession of vehicles, aircraft or watercraft, trailers or caravans,
- d) firearms, fireworks or other pyrotechnic devices or effects,
- e) bouncy castles or other similar inflatables.
- 12. **You** or **Your Wedding Guests** deliberate, willful, criminal or malicious actions.
- 13. Any fines or damages which have been awarded to punish the person responsible rather than to compensate the affected individual for any losses.
- Liability for any criminal proceedings, fines, penalties, liquidated damages or punitive, exemplary, aggravated or multiplied damages.
- 15. Additional liability assumed by **You** or **Your Wedding Guests** by agreement in a hiring or booking contract.
- 16. Any costs not authorised in advance by Us.
- 17. Loss of or damage to any goods or other property sold, supplied, delivered, installed or erected by You and all costs of or arising from the need of making good, removal, repair, rectification, replacement or recall of:
 - a) any such good or property and/or
 - b) any defective work executed by You.
- 18. Any liability arising out of the Road Traffic Act or its equivalent.
- 19. Loss or damage to flooring caused by footwear of any kind
- 20. Anything mentioned in the general exclusions section.

GENERAL CONDITIONS APPLICABLE TO ALL SECTIONS OF YOUR INSURANCE POLICY

- 1. Written or verbal notice of any event which may give rise to a claim must be given to **Our Claims Department** as soon as reasonably practicable and without undue delay and in any event no later than 31 days after the **Incident** giving rise to the loss has occurred. All documents, certificates and evidence required in support of a claim shall be produced by **You** at **Your** expense.
- It is important to ensure that all information given to Us is correct to the best of Your knowledge. Failure to give correct information could adversely affect Your claim or invalidate this insurance policy.
- 3. Additional action then depends on the type of claim:
 - a) For Theft, loss, malicious damage or vandalism You must report any loss by Theft, loss, malicious damage or vandalism under this insurance policy for which You intend to claim to the police within 24 hours of discovery. We will ask for evidence that You have done so, for example, obtaining from You a crime reference number.
 - b) For liability or damage forward to Our Claims Department immediately upon receipt any writ, summons or other legal process issued or commenced against You. You must not negotiate, admit or repudiate any claim without Our written consent.
- You must provide Our Claims Department, at Your expense, with all reasonable details and evidence which We ask for concerning the cause and amount of any loss, damage or injury (including receipts for Wedding Gifts, money and vouchers).
- Except with Our written consent, no person is entitled to admit liability on Our behalf or to give any representations or other undertakings binding upon Us. We shall be entitled to conduct all proceedings arising out of or in connection with claims in Your name, and to instruct

- solicitors of Our own choice for this purpose.
- 6. The due observance and fulfilment of all the terms and conditions of this insurance by You, or anyone acting on Your behalf, insofar as they relate to anything to be done or complied with by You, or anyone acting on Your behalf, shall be a condition precedent to Our liability to make any payment under this insurance.
- No refund of premium is allowed once the insurance has commenced except within the 14-day cooling off period, provided no claim has been made or is pending.
- 8. **You** must exercise due care and attention at all times for the safety of **Your** property and take all reasonable steps to prevent **Accident**, loss or damage.
- You or anyone else acting for You must be honest in Your dealings with Us at all times. We will not pay a claim that is in any way fraudulent, false or exaggerated and We may take legal action against You and inform the appropriate authorities if You or anyone acting for You:
 - a) fails to reveal or hides a fact likely to influence whether We accept Your proposal, or any adjustment to Your insurance policy;
 - b) fails to reveal or hides a fact likely to influence the cover We provide;
 - c) makes a statement to **Us** or anyone acting on **Our** behalf, knowing the statement to be false;
 - d) sends **Us** or anyone acting on **Our** behalf a document, knowing the document to be forged or false;
 - e) makes a claim under this insurance policy, knowing the claim to be false or fraudulent in any way;
 - f) makes a claim for any loss or damage **You** caused deliberately or with **Your** knowledge.
- 10. If Your claim is in any way dishonest or exaggerated, We will not pay any benefit under this insurance policy or return any premium to You and We may cancel Your policy immediately and backdate the cancellation to the date of the fraudulent claim. We may also take legal action against You.
- 11. Unless agreed in writing with **Us**, this insurance policy is governed by the laws of **Ireland**.
- 12. If at the time of any loss, damage or liability arising under this insurance there is any other insurance covering the same loss, damage or liability, **We** will not pay for any losses covered by that insurance policy.
- 13. If all or some of **Your** financial loss is recoverable under the protection afforded by section 75 of the Consumer Credit Act for credit card purchases or the Chargeback protection scheme for debit, credit and payment card purchases, **We** will ask **You** to obtain recompense from that source. Only if **You** are unable to get money back under those schemes will **We** pay for those **Irrecoverable** losses, subject to the terms of this policy.
- 14. **You** may not transfer **Your** interest in this insurance policy.
- 15. You must undergo a medical examination where We require it at Your expense except post-mortem which We reserve the right to have undertaken at Our expense.
- 16. We may, at Our own expense, take proceedings in Your name to recover compensation or secure an indemnity from any third party in respect of any loss or damage covered by this insurance, and any amount so recovered shall belong to Us.
- 17. Our total liability shall not exceed the respective sums stated in the Schedule of Benefits per Wedding irrespective of the number of policies You purchase(d) to cover the same Wedding.

- 18. In the event of a claim, You must produce documentation to show that original contractual obligations with suppliers were evidenced, or that ownership of goods existed, in writing.
- 19. It is a condition that this insurance policy must have been purchased at least 30 days prior to **Your Wedding**.
- 20. **You** may not claim under more than one Section or Part of this policy for the same financial loss.
- 21. You can only claim under Section A of this policy once. Once a claim has been paid under any part of Section A then cover under this policy will cease.
- 22. This insurance policy may be rescinded or cancelled without the consent of a third party.
- 23. Nothing in this insurance policy shall be construed as giving You the right to claim for and receive payment from Us for more than Your provable and Irrecoverable financial loss resulting from an insured event.

GENERAL EXCLUSIONS APPLICABLE TO ALL SECTIONS OF YOUR INSURANCE POLICY

There is no cover under any section of **Your** insurance policy with **Us** for any claim caused directly or indirectly or contributed to or by:

- Claims arising directly or indirectly from or related to COVID-19, unless specifically listed as covered by this policy.
- A Wedding Ceremony or Wedding Reception taking place outside Ireland or the United Kingdom.
- 3. Losses arising from the law or regulations by the government of any country.
- Any circumstances You are aware of at the time of taking out this policy that could reasonably be expected to give rise to a claim on this policy.
- Travel to a specific area to which the Department of Foreign Affairs (DFA) has advised the public against all, or all but essential travel.
- Events or circumstances of which **You** were aware or that were in the public domain at the time of buying this policy that make a loss or claim inevitable.
- 7. You or a Close Relative:
 - a) acting against the advice of a Medical Practitioner (or would have been if You/they sought their advice) at any time during the Period of Insurance;
 - b) suffering any Medical Condition on or before the date of buying this policy, for which You/they have received treatment or advice in the 12 months prior to that date or for which You/they are awaiting results of tests or medical investigations;
 - c) suffering a Medical Condition on or in the 12 months prior to the date of buying this policy for which You/ they are on a hospital waiting list for treatment;
 - d) having a Medical Condition on the date of buying this policy for which You/they have received a terminal prognosis;
 - e) suffering at any time anxiety, stress or depression (unless admitted as an inpatient to a hospital and a Medical Practitioner specialising in that specific and relevant field, produces documentation to support Your claim);
 - f) willfully or self-inflicting injury.
- You or anyone else upon whose health Your Wedding depends failing to obtain the recommended vaccinations.
- 9. **Bodily Injury**, illness, death, loss, expense or other liability

- attributable to a sexually transmitted disease.
- 10. Losses directly or indirectly occasioned by, happening through, or in consequence of alcoholism, the use of intoxicating drink or drugs (other than drugs taken in accordance with treatment prescribed and directed by a registered **Medical Practitioner**, but not for drug addiction) or self-exposure to needless peril (except in an attempt to save human life).
- 11. Claims for lost deposits or payments made more than 60 days before the purchase of this insurance policy.
- Damage to, Theft or loss of property more specifically insured.
- Losses arising as a result of Consequential Loss of any kind.
- 14. Any unlawful act committed by You or criminal proceedings against You or any other person on whom Your Wedding plans depend (other than in the event of Your obligation to attend a court of law under subpoena as a witness, unless such obligation to attend falls within Your occupation or professional or other similar capacity).
- 15. Any circumstance manifesting itself after the date of Your Wedding Ceremony/Wedding Reception booking but prior to the purchase date of this insurance policy.
- 16. Any event occurring outside **Your Period of Insurance**.
- 17. A worsening of **Your** financial circumstances (excludes **Redundancy**).
- 18. Losses, whether directly or indirectly, arising out of **Your** financial incapacity.
- Any part of a claim which is unproven or unsubstantiated losses, whether directly or indirectly, arising out of **Your** financial incapacity.
- 20. Loss or **Theft** from **Unattended** venues or vehicles unless involving forcible or violent entry or exit.
- 21. **Theft** or attempted **Theft** unless involving forcible or violent entry or exit from a building.
- 22. Losses directly or indirectly occasioned by, happening through, or in consequence of vaccinations.
- Willful or malicious acts and any acts of vandalism by persons invited to Your Wedding Ceremony or Wedding Reception by You.
- 24. Third party rights and no party other than **You** may claim benefit under the terms of this insurance.
- 25. In respect of persons who are not resident in **Ireland**, where such liability would not have existed had those persons been resident in **Ireland** and not elsewhere.
- Claims arising from the ownership or use of bouncy castles and other inflatables, firearms, fireworks or other pyrotechnic devices or effects.
- Loss of or damage to the property insured due to or arising from:
 - a) wear and tear, inherent defect;
 - b) rot, mildew, rust, corrosion, frost, soiling;
 - c) insects, woodworm, vermin, moth;
 - d) dyeing, renovation;
 - e) electronic, electrical or mechanical breakdown, failure or derangement;
 - f) faulty manipulation, design, plan, specification or materials:
 - g) gradual deterioration, market depreciation;
 - h) atmospheric conditions;
 - i) shrinkage or change of colour;
 - j) confiscation, detention or any process of cleaning, restoration, or repair.
- 28. Incidents which may give rise to a claim not notified to Our

Claims Department within 31 days after the **Incident** has occurred (other than as specified in Section F).

- 29. Any direct or indirect consequences of war, Terrorism (unless specifically listed as covered by this policy under Section A: Part One Cancellation or Section A: Part Two Rearrangement), civil war, invasion, acts of foreign enemies (whether war be declared or not), rebellion, revolution, insurrection, military or usurped power, or confiscation, nationalisation, requisition, destruction of or damage to property by or under the order of any government, local or public authority.
- Losses directly or indirectly occasioned by pressure waves caused by aircraft or other flying devices travelling at sonic or supersonic speeds.
- Losses directly or indirectly occasioned by, happening through or in consequence of nuclear fission, nuclear fusion or radioactive contamination.
- Any loss whereby any period of disability or loss whatsoever is increased through **Your** own act or omission.
- 33. Any loss, damage, expense or Consequential Loss directly or indirectly caused by, contributed by or arising from the failure or inability of any equipment or any computer program to recognise or to correctly process any date as its true calendar date, or to continue to function correctly beyond that date, other than for loss, damage, expense or Consequential Loss not otherwise excluded which itself results from the operation of an insured cause.
- 34. We will not cover any claim or expense of any kind caused directly or indirectly by pollution or contamination other than caused by a sudden, identifiable, unintended and unexpected Incident which takes place in its entirety at a specific time and place during the Period of Insurance. All pollution or contamination which arises out of one Incident shall be deemed to have occurred at the time such Incident takes place.
- 35. Any consequence, howsoever caused, including but not limited to computer virus resulting in electronic data being lost, destroyed, distorted, altered, or otherwise corrupted. For the purposes of this policy, electronic data shall mean facts, concepts and information stored to form useable data for communications, interpretations, or processing by electronic or electromechanical data processing or other electronically controlled hardware, software and other coded instructions for the processing and manipulation of data, or the direction and manipulation of such hardware. For the purposes of this policy, computer virus shall mean a set of corrupting, harmful, or otherwise unauthorised instructions or code, whether these have been introduced maliciously or otherwise, and multiply themselves through a computer system or network of whatsoever nature.

HOW TO CLAIM

Any **Incident** under **Your** Weddinginsurance.ie insurance policy should be notified immediately to White Horse Insurance Ireland dac by telephone: +353 1 533 7392 or by email: claims@white-horse.ie

In respect of claims occurring under Section F – Photography and Video and Section G – Failure of Suppliers, **You** must observe the specific claims reporting conditions as detailed within each Section.

If You have to make a claim You must notify Us as above as soon as practical after the Incident giving rise to the claim, and in any event no later than 31 days after the Incident has occurred. We will reserve the right to decline liability for any claim notified after this date.

COMPLAINTS PROCESS

It is **Our** intention to give **You** the best possible service but if **You** do have any questions or concerns about the sale of this insurance policy or the handling of **Your** claim, **You** should follow the complaints procedure below.

IF YOU HAVE A COMPLAINT REGARDING THE SALE OF YOUR INSURANCE POLICY:

Please contact Weddinginsurance.ie at: Plaza 255, Blanchardstown Corporate Park 2, Blanchardstown, Dublin 15, **Ireland**.

Telephone: 0818 444 445

Email: complaints@blueinsurance.ie

IF YOU HAVE A COMPLAINT REGARDING A CLAIM.

Please contact the Customer Experience Manager, White Horse Insurance Ireland dac, Rineanna House, Shannon Free Zone. Shannon, County Clare, Ireland, V14 CA36.

Email: complaints@white-horse.ie

If Your complaint about the sale of Your policy and/or claim is not resolved to Your satisfaction and You remain dissatisfied with the final response to Your complaint, You have the right to make an appeal to the Financial Services and Pensions Ombudsman (FSPO) at:

The Financial Services and Pensions Ombudsman Lincoln House

Lincoln Place Dublin 2 DO2 VH29

Ireland

Telephone: +353 1 567 7000 Email: info@fspo.ie Website: www.fspo.ie

If **You** have purchased the insurance policy online, **You** may also raise **Your** complaint via the EU Online Dispute Resolution Portal at

http://ec.europa.eu/consumers/odr/. This will forward **Your** complaint to the correct Alternative Dispute Resolution scheme

WH/ROI/BLUE/Wedding/04/2023

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